

# **Client Reviews**

# **Geoff Buckland**

Kinsbourne Wealth Management Ltd



4.9 out of 5

Review from Verified Client

Hertfordshire | November 2020

 $\star\star\star\star$  5 out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★★

How has Geoff helped you since your last review?

Real world guy, always got time for us, empathetic and pragmatic advice.

Review from Verified Client

Bedfordshire | October 2020

 $\star\star\star\star$  5 out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★★

How has Geoff helped you since your last review?

Geoff is a true professional, offering clear and instructive advice regarding my investments and pensions. Would not hesitate to recommend him.

Review from Verified Client

Middlesex | October 2020

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★



# How has Geoff helped you since your last review?

My family and I have known Geoff and taken his advice on our financial planning for approx 20 years now. The financial instability brought by the 2020 pandemic would be difficult for anyone to predict. I am very glad to say that Geoff's advice over the years has left us in a strong position to deal with the financial challenges ahead. I would continue to recommend him to friends, family, work colleagues and anyone reading this feedback.

**Review from Verified Client** 

Oxfordshire | October 2020

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★★★

# How has Geoff helped you since your last review?

His annual reviews continue to be very in-depth and he supports his recommendations with the reasons why any changes should be made. I have known Mr Buckland, who has been looking after my portfolio, for 21 years and I find him always professional and approachable.

Review from Verified Client

Bedfordshire | October 2020

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

# How has Geoff helped you since your last review?

I thoroughly recommend Geoff Buckland as a financial adviser. Since our last review Geoff has listened to our concerns regarding the drop in pension values due in the main to the effect of Covid. He has understood our worries and been happy to allow us to instigate withdrawals as and when we wish leaving us feeling more in control.



Cambridgeshire | September 2020



Advice: ★★★★★
Service: ★★★★
Value: ★★★★

# How has Geoff helped you since your last review?

Geoff continues to review our portfolio and always gives impartial quality advice that has resulted in us being in a much better financial position since we first started using Geoff in 2016. In short Geoff has changed our lives (from a financial perspective) for the better. No fuss, no pressure, just good honest quality advice worth every penny.

#### Review from Verified Client

Hertfordshire | April 2020

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★★★

# How has Geoff helped you since your last review?

Geoff continues to be extremely helpful in all areas of my financial well being, with strong honest and open advise.

#### Review from Verified Client

Hertfordshire | April 2020

 $\star$ 

Advice: ★★★★ Service: ★★★★ Value: ★★★★

# How has Geoff helped you since your last review?

Geoff has given us sound advise which has helped us make the right decisions.



Essex | January 2019

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★

What were the circumstances that caused you to look for a financial adviser?

I needed help with retirement and pension planning.

How did Geoff help you?

Geoff took the time to understand my needs and aspirations and suggested a number of ways to maximum my pension income and minimise my tax liabilities. These were supported with very thorough and simple to understand illustrations and forecasts.

Have you seen the outcome you were hoping for?

Time will tell!

What could they have done better?

Nothing. Geoff has been excellent throughout particularly in his desire to understand my needs and current situation.

Review from Verified Client

Buckinghamshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice:  $\bigstar \bigstar \bigstar \bigstar \bigstar$ Service:  $\bigstar \bigstar \bigstar \bigstar \bigstar$ 

Value: ★★★☆☆

What were the circumstances that caused you to look for a financial adviser?

I had multiple pensions from previous employers so was looking for some advice re pros and cons of consolidation. I had also recently started contracting and wanted to start paying into a private pension so was also looking for recommendations on this front.

How did Geoff help you?

Geoff analysed each of the pension schemes in detail highlighting the pros and cons of each. He then introduced me to a private pension option and explained the differing investment options based on risk appetite. Geoff has also given me great advice regarding other investment options, spreading risk, and planning for my retirement to get the best result that I can financially.

Have you seen the outcome you were hoping for?



I am now happy that I have one consolidated pension plan that I am paying into each month, although it is early days in terms of reviewing the performance. I am also making much more informed decisions about my financial future which include options that I had not considered before.

# What could they have done better?

At this point in time I cannot recommend any changes. Geoff's advise has been bang on!

Review from Verified Client

Bedfordshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 4.3$  out of 5

Advice: ★★★★ Service: ★★★☆

Value: ★★★☆☆

What were the circumstances that caused you to look for a financial adviser?

Planning for retirement

How did Geoff help you?

Set up managed investment, also advised us about daughters mortgage saving

Have you seen the outcome you were hoping for?

Work in progress

Review from Verified Client

Herefordshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★★

### What were the circumstances that caused you to look for a financial adviser?

I was looking over my financial situation and in particular what to do with Pensions. The more I looked into the subject the more confused I became and so looked to Geoff for assistance.

#### How did Geoff help you?

Geoff took the time to listen to everything that I had found and did not dismiss any of it even though in some areas I was not correct, he made sure that I gained a full and simple understanding of the various areas that we were discussing and spent as much time as I



needed. He recommended certain things that I have subsequently done and have proved to be very beneficial.

# Have you seen the outcome you were hoping for?

From the beginning of our meetings I immediately saw a positive outcome and it continues to be the case.

# What could they have done better?

There was nothing that Geoff could have done better as far as I'm concerned, he went above and beyond.

Review from Verified Client

Hertfordshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Unhappy with previous consultants

How did Geoff help you?

Kept things simple and easy to understand.

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Nothing that I am aware off.

Review from Verified Client

Hertfordshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★
Service: ★★★★
Value: ★★★★

What were the circumstances that caused you to look for a financial adviser?

Reaching the age of 55 and wanting to look at my retirement options.



# How did Geoff help you?

Full evaluation of my financial circumstances, presented in a understandable, concise, professional way. This enabled me to make informed decisions in confidence.

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

None

Review from Verified Client

Hertfordshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★☆☆

What were the circumstances that caused you to look for a financial adviser?

Coming up for retirement and needed some expert guidance

How did Geoff help you?

Helped to consolidate my financial situation and helped me plan for the future

Have you seen the outcome you were hoping for?

Too early to tell yet

What could they have done better?

Again to early to comment

Review from Verified Client

Hertfordshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice:  $\star \star \star \star \star \star$ Service:  $\star \star \star \star \star \star$ 

Value: ★★★★

What were the circumstances that caused you to look for a financial adviser?

Getting to a certain age and looking towards retirement

How did Geoff help you?



Complete review of pension revision and related advice

### Have you seen the outcome you were hoping for?

Through no fault of his the markets haven't been favourable recently, but other wise-yes.

Review from Verified Client

Hertfordshire | December 2018

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Dissatisfaction with previous adviser.

How did Geoff help you?

Clear and concise guidance, plus additional ideas on inheritance tax planning.

Have you seen the outcome you were hoping for?

So far so good.

What could they have done better?

I cannot see any area for improvement.

Review from Verified Client

Bedfordshire | September 2017

 $\uparrow \uparrow \uparrow \uparrow \uparrow 5$  out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Given control of parents finances with power of attorney.

How did Geoff help you?

Helped me to invest in the best way to achieve good rates of interest.

What is your current situation? Have you seen the outcome you were hoping for?

Too early to tell.



Hertfordshire | September 2017

Advice: ★★★★

Service: ★★★☆☆

Value: ★★★☆☆

What were the circumstances that caused you to look for a Financial adviser?

I need to amalgamate a number of investments and pensions to create one plan that operates efficiently and meets my investment criteria.

# How did Geoff help you?

Geoff listened to my requirements, fairly and frankly assessed my position and then presented appropriate options.

What is your current situation? Have you seen the outcome you were hoping for? so far, so good.

Review from Verified Client

Hertfordshire | September 2017

 $\Rightarrow \Rightarrow \Rightarrow 4.7$  out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★☆☆

What were the circumstances that caused you to look for a Financial adviser?

Getting a solid plan for retirement.

# How did Geoff help you?

Geoff helped us with advice regarding our commercial and private properties, our SIPP, life insurance and Pensions. He worked through each aspect of our existing investments and gave very balanced advice, not trying to sell us everything in his portfolio. His advice was given in a very friendly and helpful way.

What is your current situation? Have you seen the outcome you were hoping for?

Yes and more, the investment Geoff recommended have been very successful for a good cost. His advice on lifestyle and expenses has been excellent and has led us to make some life changing (in a good way) decisions and set us up better for the last 5-10 years of our working life.



# What could they have done better?

Nothing I can think of very happy with all aspects

Review from Verified Client

Cambridgeshire | September 2017

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★☆

What were the circumstances that caused you to look for a Financial adviser? Approaching retirement age 55.

# How did Geoff help you?

Geoff offered excellent advice around lifestyle, expenditure and made us think carefully about how, where and when we spent money. TBH I wasn't expecting that type of advice but i can't thank Geoff enough for starting those very important conversations. It set us up perfectly for the next 10 years and made us make some great decisions. When we got to the investment, protection and mortgage advice Geoff was excellent. He has a great manner about him and is able to ask the right questions in a way that makes you really consider the answers. Geoff is a very valuable adviser for our future and hopefully we get to work with him for many years to come.

What is your current situation? Have you seen the outcome you were hoping for? Yes and more than I expected.

What could they have done better?

Nothing I can think of.

Review from Verified Client

Bedfordshire | August 2017

 $\bigstar$   $\bigstar$   $\bigstar$   $\bigstar$  4.7 out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★

What were the circumstances that caused you to look for a Financial adviser?

Following a redundancy we needed to understand if our existing occupational pensions, SIPPS and other investments were adequate to support a reduction in salary income, and



also if they were invested in the correct way, or could be more effective if consolidated.

### How did Geoff help you?

Geoff took the time to thoroughly understand our financial situation and objectives. He then performed detailed research on our existing pensions and in particular uncovered some extremely useful information about a Final Salary scheme. He was then able to make recommendations on either leaving the pensions as they were or transferring some of them to a new pension. He was impartial in this assessment and gave very good examples of potential future incomes and associated risks.

What is your current situation? Have you seen the outcome you were hoping for?

It's a little early to see the benefits, as we haven't retired yet and the adjustments to the plans have not long been in place, but we are confident that the correct recommendations have been made by Geoff to balance the risks and potential returns according to our stated needs. We would recommend Geoff as an adviser as he takes the time to listen, and explains things very clearly and patiently without jargon.

Review from Verified Client

North Yorkshire | August 2017

★★★★ 5 out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★

What were the circumstances that caused you to look for a Financial adviser? Impending retirement.

# How did Geoff help you?

He brought me up to date with current regulations, provided me with sound options on which to base my decisions.

What is your current situation? Have you seen the outcome you were hoping for? In view of the short time my investments have been lodged, I am hopeful of a satisfactory outcome, and I am happy with the plan I chose.

#### What could they have done better?

I am happy with the thorough preparations that were made before our meetings.



Hertfordshire | August 2017

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mid life assessment of pension planning.

# How did Geoff help you?

Listened to my goals, methodically investigated what provision I have, explored alternatives and advised me in clear English.

What is your current situation? Have you seen the outcome you were hoping for?

The changes are taking place, so outcomes are awaited. I can see no reason why it won't deliver what I anticipate.

What could they have done better?

N/A

Review from Verified Client

Bedfordshire | December 2016

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★☆
Service: ★★★★
Value: ★★★

# What were the circumstances that caused you to look for a Financial adviser?

I had looked at doing lots of savings and investment plans myself over the years whilst still working, however, not had any structured advice. I ended up with several investments, all doing Ok, no losses, however wanted to keep a better track of portfolio. Using Geoff and his services enabled me to do that so much happier!.

#### How did Geoff help you?

We had several meetings where we discussed planning for the future and if I had sufficient to put away in the plans I had or needed adding to. All was clear and I had no issue relating to Geoff and the ideas he had given much thought to. I could see immediate value in working with these plans and have we benefited as much as I expected.

What is your current situation? Have you seen the outcome you were hoping for?



The outcome is still early days insofar its been a year now and I can say Well Done for year 1.

# What could they have done better?

Not much more than I have received I think. Its always a bit nervy to be engaged initially with a financial adviser and Geoff & Cyan are friendly down to earth people who relate well to a good cross section of folks.

Review from Verified Client

Hertfordshire | December 2016

 $\bigstar \bigstar \bigstar \bigstar 4.3$  out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★☆☆

What were the circumstances that caused you to look for a Financial adviser?

Need to sort out pension schemes.

How did Geoff help you?

By helping to identify and execute optimal plan for schemes.

What is your current situation? Have you seen the outcome you were hoping for? So far, yes.

Review from Verified Client

Hertfordshire | November 2016

 $\star$   $\star$   $\star$   $\star$  5 out of 5

Advice:  $\bigstar \bigstar \bigstar \bigstar \bigstar$ Service:  $\bigstar \bigstar \bigstar \bigstar \bigstar$ 

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I wanted to take my pension as a lump sum.

How did Geoff help you?

By explaining the options very carefully and outlining the pros and cons of each scenario. He visited me at home on more than one occasion and took enormous care in making sure I understood what I was doing. He is both knowledgeable and likeable and I am delighted to recommend him.

What is your current situation? Have you seen the outcome you were hoping for?



Yes.

# What could they have done better?

I do not think this was Geoff's fault but it took longer than expected to get the money paid out after investment . But Geoff was on the case and chased it up on my behalf and kept me informed.

Review from Verified Client

| September 2016

 $\bigstar \bigstar \bigstar \bigstar 4.3$  out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★☆☆

What were the circumstances that caused you to look for a Financial adviser?

Sale of property.

How did Geoff help you?

Advice on best investments, tax etc.

What is your current situation? Have you seen the outcome you were hoping for? Yes.

What could they have done better?

Explain how much the total charges would be deducted each year.

Review from Verified Client

Hertfordshire | August 2016

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★☆☆

What were the circumstances that caused you to look for a Financial adviser?

I had a sum of money from a Wealth builder account that needed to be addressed and was totally in the dark as to what to do.

How did Geoff help you?

Geoff guided me in the right direction.



What is your current situation? Have you seen the outcome you were hoping for? Seeing as this transaction has just recently taken place, the outcome is yet to be realised.

# What could they have done better?

Please refer to above answer.

Review from Verified Client

Hertfordshire | April 2016

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★

# What were the circumstances that caused you to look for a Financial adviser?

We are approaching retirement and we felt that, having saved reasonably diligently over the years, it made good sense to get a professional view on how best to manage our money to ensure a financially secure future.

#### How did Geoff help you?

Geoff was able to demonstrate that we are now in a position to retire when we wish to and also offered a sensible, easy to understand, view of how to invest our savings moving forwards. Both Geoff and his assistant Cyan could not be more helpful.

### What is your current situation? Have you seen the outcome you were hoping for?

Although the retirement bit is still to happen, we are very pleased with the transfer of various savings and pensions to a discretionary fund manager recommended by Geoff so that we can now see at a glance our financial position.

# What could they have done better?

So far everything we expected has happened, so at this stage it is difficult to highlight an area for improvement.

Review from Verified Client

Bedfordshire | March 2016

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice:  $\bigstar \bigstar \bigstar \bigstar \bigstar$ Service:  $\bigstar \bigstar \bigstar \bigstar \bigstar$ 

Value: ★★★★★



# What were the circumstances that caused you to look for a Financial adviser?

Having retired several years ago and my wife thinking of retiring, we wanted to be sure that our pensions would be adequate to maintain the life style we have at present.

#### How did Geoff help you?

Initially, Geoff spent several hours discussing our current situation and then questioning where we wanted to be in the future. The key point was around if anything should happen to me - would my wife be in a safe position re pensions. We were very open with Geoff regarding our current financial situation and felt confident enough to allow him access to all our bank, pensions and outgoings details.

### What is your current situation? Have you seen the outcome you were hoping for?

The advice has been extremely helpful, as it seems what we have in place will meet our needs. Geoff has given advice on certain areas and these we will follow up on. The main point for both my wife and I is that he went through all the paperwork and explained them to us in a language we could both understand.

#### What could they have done better?

I would love to come up with something but cannot. We ask asked for advice and we got it. No hard sell just honest, meaningful advise.

Review from Verified Client

Kent | January 2016

 $\uparrow \uparrow \uparrow \uparrow \uparrow \uparrow 4.7$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★★

#### What were the circumstances that caused you to look for a Financial adviser?

I wanted to ensure that the advice I received was current and up to date, I felt my own experience was too limited in this regard.

#### How did Geoff help you?

I have used Geoff's services for many years and find him to be knowledgeable but more importantly able to communicate this simply and easily.

### What is your current situation? Have you seen the outcome you were hoping for?

Yes. both in respect of the pension policy that I have taken and the mortgage that Geoff arranged; both suited my requirement entirely.

### What could they have done better?



Nothing, I am fully satisfied

Review from Verified Client

Bedfordshire | September 2015



Advice: ★★★★★
Service: ★★★★
Value: ★★★★

What were the circumstances that caused you to look for a Financial adviser?

My husband and I approached Geoff with a view to reviewing our finances, particularly in light of the new pension freedoms recently introduced.

# How did Geoff help you?

Geoff helped us by taking the time to understand our financial circumstances and advising us accordingly. We found Geoff to be very knowledgeable in all aspects of financial planning. Everything is explained in a clear and concise manner. More importantly, Geoff is interested in us as individuals encouraging us to pursue our goals and ambitions within our own financial limitations.

What is your current situation? Have you seen the outcome you were hoping for?

Our various pensions pots have now been amalgamated enabling us to simply and quickly keep track of our available funds. This, in turn, has helped us to plan more for our future whether this be with regard to reduced working hours, house improvements or travel plans etc.

Review from Verified Client

Cambridgeshire | September 2015

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★☆☆

What were the circumstances that caused you to look for a Financial adviser? Planning for retirement. Need for advice re investments.

How did Geoff help you?

He took a lot of trouble to understand my situation and tailored his guidance/advice accordingly. He seemed to give sound advice re pensions, retirement income and



investments.He explained it all as simply as required in a friendly, helpful manner.He helped me look at savings and retirement in a different way.

What is your current situation? Have you seen the outcome you were hoping for? Still working towards retirement. However it now feels on a more educated and sound financial footing. Some outcomes immediate, most are for longer term. Obviously I have still to see the result of changes to investments, but I trust him.

# What could they have done better?

Quicker follow-up. However this is balanced against him being in demand and being very quick to respond when I contacted him for advice.

Review from Verified Client

Hertfordshire | May 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★

Service: ★★★★★

Value: ★★★★★

We contacted Geoff as we wanted some independent advice on pensions and planning for retirement. Geoff took time to explain our options in a way that we could understand and we are happy with what he recommended to us. He is very approachable and has responded swiftly to any queries we had.

Review from Verified Client

Hertfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★

Geoff is consistently honest, straightforward and helpful. His advice over the years has been excellent, but his service is second to none. He is always readily available, generous with his time and goes the extra mile to help.

What could they have done better?

Nothing really ...



Middlesex | January 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff understands what we are trying to achieve with our investments and pension. He provided excellent advice.

Review from Verified Client

Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★ ★ ★ ★ l.jpg" />

Service: ★★★★★
Value: ★★★★

Over many years, Geoff has advised us on our financial matters in a number of different ways. Geoff's advice and guidance has always been highly professional and (importantly for us) sensible. He was always able to 'tune in' to our financial concerns, and recognizes that families and finances change over time. We are not big investors, but Geoff always gave us the time we needed to make the best of the money we have. Can't recommend him more highly.

Review from Verified Client

Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★

Service: ★★★★

Value: ★★★★

Geoff took the time to listen to me and understand my financial position. He then came up with a straightforward plan and was able to answer any questions I had. Very happy



Hertfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★
Service: ★★★★
Value: ★★★★

Understanding of our priorities and appropriate ideas on how to adapt plans accordingly.

# What could they have done better?

Use technology to conduct reviews

### **Review from Verified Client**

Northamptonshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

value.

Takes great care to ensure that the investment recommendations that he provides, match my requirements, to minimise the risk to the capital sum and to grow the investments. Explains in detail the costs and charges involved and provides a professional service.

#### Review from Verified Client

Hertfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★☆

Geoffrey all ways listens to your situation then comes up with a plan or two and which is the best way forward. Keeps in touch generally keeping me informed of any new investments etc

# What could they have done better?

make more coffee and charge less



Kent | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: \* \* \* \* Service: ★★★★ Value: ★★★★★

Geoff is very good at listening to my needs and coming up with practical solutions. He is prepared to travel to meet up and is always flexible.

#### Review from Verified Client

Hertfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: \* \* \* \* Service: ★★★★ Value: ★★★★

I have received lots of advice from Geoff. He has helped us find the best mortgage in our situation as first time buyers. He has also set up our life & critical illness insurance, finding us a few options and explaining the difference between the services received from each of them.

### What could they have done better?

I haven't yet found any issues with Geoff therefore I can't really suggest any changes.

Review from Verified Client

Bedfordshire | October 2014

 $\star\star\star\star$  5 out of 5

Advice: \*\*\* Service: \* \* \* \* \*

Value: ★★★★

Friendly, quick at responding, trustworthy

Review from Verified Client

Buckinghamshire | February 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★★★



Having listened to our financial situation, life plan and goals, we were confident that Geoff understands the various needs and a practical plan to help guide us through an affordable and well defined financial plan.

Review from Verified Client

Hertfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★★★

Geoff was recommended to us by a friend. He is an extremely personable man, very patient and prepared to give explanations in layman's language. We feel that he has given us sound advice especially with regard to my husband's pension annuity, which resulted in us getting a much better deal than the one suggested by company pension provider. We have a fairly basic portfolio and therefore the level of service with the annual review is more than adequate.

Review from Verified Client

Bedfordshire | October 2014

 $\uparrow \uparrow \uparrow \uparrow \uparrow 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff Buckland has been my financial advisor now for almost 7 years, Geoff turned the complicated pension minefield process into a process which became clear, concise and far less complicated to understand, Geoff takes quality time to explain the way forward to which best suits his clients, I have always been rest-assured that the advice given to me by Geoff is of the upmost honest and beneficial advice to myself and my investments for the future.

#### What could they have done better?

I have been sitting here in front of my laptop for about 10 minutes now just looking at the screen and contemplating what Geoff could do to improve his services ... for the life of me, I just can not think of anything.



Hertfordshire | January 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★
Service: ★★★★
Value: ★★★

I sought help from Geoff in restructuring and consolidating my pensions and reinvesting my ISAs. He did the leg work for me and made the whole process run very smoothly. I wouldn't hesitate to recommend his services.

# Review from Verified Client

Middlesex | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★
Service: ★★★★
Value: ★★★★

Geoff understands where my family would like to be with our investments. His knowledge of the financial market is first class and over the last 15 years, his advice has helped us get to where we would like to be.

#### Review from Verified Client

Surrey | January 2015

 $\bigstar \bigstar \bigstar \bigstar 4$  out of 5

Advice: ★★★☆☆
Service: ★★★★
Value: ★★☆☆

Geoff was very helpful and explained things fully. He was very patient and listened carefully to what I wanted.

#### What could they have done better?

He was totally on the ball and looked things up for me that I didnt have the full paperwork for



Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 4.3$  out of 5

Advice: ★★★★☆
Service: ★★★☆
Value: ★★★☆

To date I have found Geoff's advice extremely useful and fair. His recommendations are tailored to suit individual requirements and well balanced in recognising his clients particular situation. His suggestions and guidance on how to maximise returns and tax advantages on even my low to medium risk portfolios have been very helpful.

# What could they have done better?

Possibly more interim reviews.

Review from Verified Client

Leicestershire | January 2015

 $\bigstar \bigstar \bigstar \bigstar 4$  out of 5

Advice: ★★★★☆

Service: ★★★☆☆

Value: ★★★★☆

Keeps regularly in touch and when there are regulatory changes he is quick with updated advice

Review from Verified Client

Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Every aspect of our finances is always reviewed in detail with clear & concise explanations.



Hertfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Very good clear advice. Excellent electronic portfolio information.

Review from Verified Client

Bedfordshire | October 2014

 $\star\star\star\star$  5 out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff has worked closely with our business advising on various financial issues including workplace and director pensions, as well as directors key man and health insurance. He has always researched the market well for us and offers options rater than leading us down one road. Most recently he has set up employee and directors pensions for us, and I must say they are performing very well, even though they have only been in place for a short period of time. If you are looking for someone to take an interst and gain an understanding of your business before making important financial decisions on behalf of your staff and your co Directors, then I would highly recommend that you talk to Geoff.

# What could they have done better?

Currently we are happy with the advise we receive and are comfortable with a relationship that doesn't chase us up all the time trying to up sell, as we have had in the past

Review from Verified Client

Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Provides an all round professional service. Sound researched advice, friendly; helpful and a good listener, therefore fully understanding current situation and goals for the future.



Bedfordshire | September 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff mirrors how we offer our products and services at Carnoisseur Leasing which is why we love dealing with him. Non-pressurised selling, just great advice on what products could work best for our needs, and provides the service once we said yes! Geoff is very personable and brings a smile to the office whenever he pops in for a chat. We have recommended Geoff's services to others and have no hesitation doing so in the future

Review from Verified Client

Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff has advised myself and my husband for 5 years. Geoff is always available to advise and help with anything financial. Phone calls and emails are always answered. I have recommended Geoff to more than one of my friends and they are now also being financially advised by Geoff.

What could they have done better?

Nothing at the moment

Review from Verified Client

Bedfordshire | October 2014

 $\uparrow \uparrow \uparrow \uparrow \uparrow 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

I was recommended Geoff by another company when I was looking for professional advice on implementing pensions within my own company. I had originally approached other financial



advisors, but Geoff was by far the best and I found his presentation to be clear, concise and honest. Since then Geoff has obtained very favourable life insurance policies for all the Directors in my Company and it was made clear from the onset what commission he would be receiving from the insurance firm. Documentation was provided showing what was covered/excluded under the policies and medicals were arranged very promptly for the Directors. The whole process progressed very smoothly and quickly and I would have no hesitation in recommending Geoff. Due to the way that Geoff has handled the above, I have decided to change from my personal financial advisor and seek Geoff's advice on my personal portfolio.

What could they have done better?

Not applicable

Review from Verified Client

Bedfordshire | January 2015

 $\star\star\star\star$  5 out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★

Geoff has helped me in a variety of areas e.g. pensions, mortgages, investments and all round general financial planning. He always demonstrates an in depth knowledge of all these areas and explains everything really clearly. In my opinion he does everything well and I always look forward to our meetings.

Review from Verified Client

Hertfordshire | November 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★★

Real world guy, always got time, pragmatic advice.



Middlesex | January 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★★

Geoff Buckland's professionalism and knowledge of the right finanacial planning for us has made us very confident for our future and we look forward to continue with his expertise for further finances and investments. His manner and explanation to each plan is excellent and extremely understandable. We appreciate indeed the planning he has done for us and are extremely pleased.

# What could they have done better?

His advice has always been excellent and are happy to continue with his financial planning.

#### Review from Verified Client

Bedfordshire | January 2015

 $\Rightarrow \Rightarrow \Rightarrow \Rightarrow 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff listens carefully to what your needs are and you feel you are not being pushed into something that you either cannot afford or understand. He gives good advice and explains each detail so it is easy to know what route to take when taking out a policy. He was always happy to answer any questions we had and are very satisfied with the results. Would be happy to pass his details on to any of our friends or family.

# What could they have done better?

Just keep doing the good job you are doing now.

Review from Verified Client

Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★

Explains matters clearly in a way that is easily understandable.



Hertfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff was brought to see me by my bank manager some years ago and stayed in touch even though we were working with another adviser. When we decided to move to someone nearer just a year ago he was the obvious choice. He helped us plan for the future and be able to see at a glance what we were doing with our money. In addition he helped us by completing and registering our Lasting Power of Attorney - going the extra mile. Nothing is too much trouble for him and he visits regularly and is very approachable, reassuring and encouraging as well as extremely efficient. He deals with queries promptly. We are delighted with Geoff as our financial adviser.

# What could they have done better?

No negatives known

Review from Verified Client

Bedfordshire | January 2015

 $\bigstar \bigstar \bigstar \bigstar 4.7$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Geoff was very professional and dealt with all my queries in an easy to understand way. The charts he used showed clearly the areas I had to concentrate on and where everything would work out. Overall I was very pleased with the service he gave and would definitely recommend him.

Review from Verified Client

Bedfordshire | January 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★
Service: ★★★★
Value: ★★★★



Geoff has a fantastic understanding manor and a great approach to achieving the best out come.

Review from Verified Client

London | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★

Value: ★★★★

Geoff is very thorough and good at explaining complicated pension schemes.

Review from Verified Client

Roxburghshire | January 2015

 $\star$ 

Advice: ★★★★★
Service: ★★★★

Value: ★★★★★

Financial matters are clearly explained in layman's terms. Benefits of particular courses of actions are explained along with any risks or possible disadvantages. Total confidence in the advice I have been given over the last 15 or more years.

Review from Verified Client

Middlesex | January 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★★
Service: ★★★★
Value: ★★★★

Explains complicated investments and available options very clearly. He has kept my portfolio growing during the economic uncertainty of the last few years

What could they have done better?

Nothing of any significance.



Bedfordshire | October 2014



Advice: ★★★★★
Service: ★★★★
Value: ★★★★

We highly recommend Geoff Buckland for any financial advice. We find Geoff very friendly, helpful and always at the end of the phone when needed. When we had to put in a claim on our insurance, due to a serious illness, Geoff went that extra mile, at a very difficult time, and helped sort out the paperwork. This allowed us to concentrate on treatments and recovery, without money worries. We are grateful to him for recommending that type of insurance!

Review from Verified Client

Bedfordshire | January 2015

 $\star\star\star\star$  5 out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★★

Geoff has a pragmatic approach to financial planning and is able to focus on the resolving issues and setting a plan in place.

**Review from Verified Client** 

Hertfordshire | January 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★

Thoughtful, considerate, painstaking, attentive, resourceful, innovative, consummate professional are the words that best sum up Geoff Buckland. His genuinely friendly manner counts as an added bonus. The regularity of his advice, updates is excellent and his response to any queries is very quick, rarely more than 2 days and more often than not within 24 hours of any phone or email msg being left.

#### What could they have done better?

To be honest, I can't think of any merited criticism of Geoff Buckland from my experience over a number of years.



Bedfordshire | January 2015

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★

Value: ★★★★★

Gathered together all my pension information and explained the positives and negatives of each asset I was holding and then went through the available options, clearly.

# What could they have done better?

To be honest, really couldn't fault the service and advice. A way of improving, how about a free holiday with every consultation?!

Review from Verified Client

Lincolnshire | September 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: \* \* \* \* \*

Service: \* \* \* \* \*

Value: \* \* \* \*

Geoff has been my Financial Adviser for a number of years and has always had excellent advise from him in a clear and easy to understand format. I have used Geoff for a number of different financial matters from mortgage advise, pensions and investments. I would recommend Geoff highly and will of course continue to use his services myself."

### What could they have done better?

Nothing as the aides was spot on and the quality of service was excellent.

Review from Verified Client

Avon | September 2014

Advice: ★★★☆
Service: ★★★★
Value: ★★★☆

Year first hired: 2014Top Qualities: Great Results, Personable, Expert



Hertfordshire | September 2014

Advice: ★★★★
Service: ★★★★
Value: ★★★☆☆

"Geoff has been very helpful in listening to my concerns and talking through my options for my future retirement."

Review from Verified Client

Bedfordshire | October 2014

 $\bigstar \bigstar \bigstar \bigstar 5$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★★

Mr Buckland advice is always given professionally, with care and a full explanation.

Review from Verified Client

Kent | October 2014

 $\uparrow \uparrow \uparrow \uparrow \uparrow \downarrow 4.7$  out of 5

Advice: ★★★★ Service: ★★★★ Value: ★★★☆

We have very much appreciated Geoffs advice over many years and as he now extends his advice to other, younger members of our family, he is beginning to feel more like a family friend! We are not overly large investors but he always gives us as much time as is needed to fully explain, and for us to understand any new proposals, that are being suggested and, added to this, always arranges his visits at times to suit us. We believe we have benefited from an outstanding Financial Advisor.



London | October 2014



Advice: ★★★★ Service: ★★★★ Value: ★★★★

Geoff has been extremely helpful over many years always offering excellent advice which has saved money and given us superb service

# What could they have done better?

Geoff has always given good advice, he's the expert and I trust his judgment